

THE HDS CHILDREN'S CARE PLAN

At HDS we provide high quality care in a modern, safe and welcoming environment. Our patients deserve the best treatment modern dentistry has to offer and our young patients should benefit from a long life of good dental health. It is essential to start early to prevent disease and ensure the best dental health habits are formed and maintained. The HDS plan covers routine and preventative treatment including all types of dental care normally offered to our private child patients. See below for more details.

With this in mind, we have joined with DPAS Limited to design a dental plan for children. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your child's dental care more effectively and provide the best chance of keeping your child dentally fit. The advantage for you is that it should minimise your child's need for fillings and extractions and you will have the peace of mind that all of your child's preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf) – essential cover for the rough and tumble of childhood.



YOUR CHILD'S BENEFITS

- The cost of your child's preventative care is included
- Payment by convenient monthly direct debit
- All children are eligible to register once they are deemed 'dentally fit' by their dentist
- All normal services provided by HDS are included
- Normal access to NHS referral services such as orthodontics
- Access to a fun and interactive children's dental health website: www.gr8smileclub.com
- Access to a 24 hour dental emergency helpline 365 days a year
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

WHO IS OUR CHILDREN'S PLAN FOR?

Our plan is designed for those parents or guardians who wish their children to participate in a regular preventative care programme and to budget on a monthly basis.

WHAT DOES OUR CHILDREN'S PLAN INCLUDE?

Children from 5th birthday to 18th birthday costs from **£10.26 per month and covers:**

- your child's routine dental health examinations
- prevention, diet and oral hygiene advice
- routine x-rays, when justified
- white fillings and extractions (including orthodontic)
- preventive fissure sealants on adult molars
- sports mouth guards at half price
- membership card with 24 hour helpline numbers for dental emergencies at home or abroad
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

WHAT IS NOT INCLUDED IN THE PLAN?

- Private orthodontic treatment
- Treatment for purely cosmetic reasons.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

Children from 0 to 5th birthday

No charge – if seen with parent/sibling (not eligible for assistance from the Worldwide Dental Emergency Assistance Scheme)*.

* as it is a free service provided by HDS

HOW DO YOU ENROL YOUR CHILD ONTO OUR CHILDREN'S PLAN?

Your child can register for the plan once they have had a DHE and any necessary dental treatment is completed. Then all you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS, on behalf of your child.

In addition to your first monthly payment, an initial registration fee of £10 per child will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to cancel your child's plan for any reason you can do so by simply giving us one month's notice.

WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

ANY QUESTIONS?

If you have any questions about our children's plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

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Principal Dentist

Dr John Joyce
BDS.U Lond 1983. LDS RCS

Associates

Dr Carita Wegner
HLL.Turku. 1998

Dr Mohuya Dam
BDS (Birm) MJDF RCS Eng

Dr Sam Anthony
BDS MJDF RCS Eng

Contact

Hockley Dental Surgery
2 Woodlands Parade
Main Road
Hockley
Essex
SS5 4QU

01702 203177

hds@hockleydental.co.uk
www.hockleydental.co.uk

Opening Hours

The Practice is open and dentists are available by appointment at the following times:

Monday 8.00am to 8.00pm
Tuesday 7.30am to 8.00pm
Wednesday 7.30am to 8.00pm
Thursday 8.00am to 8.00pm
Friday 8.00am to 5.30pm
Saturday Closed

Please note there is a little variation in the hours worked by the different dentists

Emergencies

01702 203177

Away from home helpline:
(UK) 0800 525631
(Abroad) +44 1747 820841

HDS

CHILDREN'S CARE PLAN

QUALITY DENTAL CARE
FOR YOUR CHILD



HDS

HOCKLEY DENTAL SURGERY