

# Peace of mind all of the time...

## The HDS dental care Plans

At HDS our aim is to provide all the best that modern dentistry has to offer. For most people the crucial service underpinning good dental care is a regular dental health examination (DHE) and hygienist visits. Individuals have different needs and our dentists will always advise you on what your frequency of visits should be for the DHE and hygienist maintenance appointments. Normally DHE visits will be advised yearly or 6 monthly and hygienist visits for maintenance will be from 3 monthly to yearly. Registering for our plan will ensure your visits are at the correct frequency for your needs and your payments are matched to the actual service you require.

We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

### Who is our plan for?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

### Key benefits include

- regular preventative and maintenance visits for long-term dental health
- easy regular direct debit payments calculated on the service you will actually receive
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

### How do I join the plan?

It is best to join as soon as you have completed a normal private Dental Health Examination here at HDS. This, and your planned treatments including hygienist, will be payable as normal. If you register for the plan within one month of your DHE, your future planned DHE and hygienist visits will be covered under the plan. Should your dental health needs change, your plan category can be changed to reflect the different frequency of visits planned.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

### What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

*Terms within this brochure are subject to change without notice.*

### Plan band:

AO:	2 dental examinations per year	£11.73 per month
A1:	2 dental examinations per year Annual hygiene visit	£17.33 per month
A2:	2 dental examinations per year 2 hygiene visits per year	£22.95 per month
A4:	2 dental examinations per year 4 hygiene visits per year	£34.10 per month
B1:	annual dental examination Annual hygiene visit	£12.63 per month
B2:	annual dental examination 2 hygiene visits per year	£18.09 per month
B3:	annual dental examination 3 hygiene visits per year	£24.06 per month
B4:	annual dental examination 4 hygiene visits per year	£29.32 per month
C:	annual dental examination	£6.96 per month
D:	dental examination every 8 months 3 hygiene visits per year	£26.29 per month

### Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

For all your dental, cosmetic dental and facial aesthetic treatments call Hockley Dental Surgery today on 01702 203177 or visit us at [www.hockleydental.co.uk](http://www.hockleydental.co.uk)

## HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

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## Principal Dentist

**Dr John Joyce**

BDS.U Lond 1983. LDS RCS

## Associates

**Dr Mohuya Dam**

BDS (Birm) MJDF RCS Eng

**Dr Sam Anthony**

BDS MJDF RCS Eng

## Contact

Hockley Dental Surgery  
2 Woodlands Parade  
Main Road  
Hockley  
Essex  
SS5 4QU

**01702 203177**

[hds@hockleydental.co.uk](mailto:hds@hockleydental.co.uk)

[www.hockleydental.co.uk](http://www.hockleydental.co.uk)

## Opening Hours

The Practice is open and dentists are available by appointment at the following times:

Monday 08.00 – 19.30

Tuesday 08.00 – 18.00

Wednesday 08.00 – 17.40

Thursday 08.00 – 18.20

Friday 08.00 – 15.00

Saturday and Sunday Closed

Please note there is a little variation in the hours worked by the different dentists.

## Emergencies

**01702 203177**

## Away from home helpline:

(UK) 0808 169 8117

(Abroad) +44 1691 887 955

# HDS

## DENTAL CARE PLANS



**HDS**  
HOCKLEY DENTAL SURGERY